

Solution to Datatel Field Delete (Ctrl+Alt+D) Incompatibility with Cisco CUPC

This is the solution to the problem where Cisco CUPC (Cisco Unified Personal Communicator) “hijacks” the Ctrl+Alt+D hotkey sequence that Datatel uses to clear fields:

The Cisco installer puts a Windows shortcut in your computer’s Start Menu, with the shortcut field set to Ctrl+Alt+D. Either clear that shortcut field or just delete the click to call shortcut from the Start Menu and the hotkey is unmapped.

